

## JOIN AN AWARD WINNING TEAM

Reays Coaches is Cumbria's largest, award-winning, family run coach operator. Our expertise, experience and quality of coaches is unrivalled throughout the country but we're much more than that and we wouldn't be able to do what we do without our people.

Due to continued expansion and growth we have an exciting opportunity for a

'TRAFFIC PLANNER' to join #TeamReays, building key relationships internally and externally and delivering an excellent customer service experience. If you are self-motivated, thrive on daily challenges and enjoy working as part of a team, we want you to be part of Reays

## Key responsibilities

- Working with customers and drivers, planning routes and scheduling to ensure the cost effective and efficient running of the operation
- Prioritising workload, route planning driver brief and de-brief
- Liaise with other depots within the Company to ensure effective utilisation of resources
- Ability to work flexibly and to make good decisions quickly
- Maintain and update computerised traffic management systems
- A good understanding of transport regulations
- Good geographical knowledge
- Out of hours on call to support the operations on a rota basis

## **Essential skills and experience**

- Excellent communication skills and the ability to deal with people at all levels
- Strong organisational skills for planning schedules and journey
- Proven ability to be productive in current role, self-motivated with the ability and drive to get things done.
- Able to work on own initiative and make sound and logical decisions
- Professional appearance, articulate and able to communicate confidently at all levels.
- To work to the values of the organisation and display high standards of integrity and professionalism towards clients and colleagues
- Detail orientated
- You will hold or be willing to work towards attaining a full PCV licence

Job type: Full time

Salary: Dependent on skills and experience.

Although no industry specific experience is needed, we are looking for the right candidate who shows great attributes in being a first class planner. If you think this is you we would love to hear from you.

Job Type: Full-time