



reays
2024

Holidays &
Excursions

Welcome to 2024...

the year of the coach holiday

Welcome to Reays 2024 holidays & short breaks. We know how important your time is when traveling, with comfort in mind, we are delighted to offer our modern fleet of coaches, offering extra leg room and reclining seats, the very best in luxury coach travel. Holidays in the UK are very popular, we are excited to offer our bespoke packages, everything from mini breaks to London to experience the magical lights of the Capital or a week away touring the idyllic coastal scenery of the English Riviera. A visit to Downton Abbey at Highclere Castle is a fabulous three day holiday taking in the sights of the beautiful city of Oxford.

As an award-winning family business, we are committed to providing exceptional customer service and outstanding holiday experiences. Our expertise, experience and quality of coaches is unrivalled throughout the country. Renowned for offering the latest in safety and comfort, we have a reputation for quality and reliability - from the professionalism of the driver, the ease of the booking process, flexible payment terms to the high standard of our bespoke holiday packages!

Our brochure is bursting with unbeatable deals and packages, Reays really does have something for everyone!

So please take a seat, relax and browse through our brochure to find your perfect getaway.

Make memories with Reays



Why travel by coach?

Value for money – Coach holidays provide excellent value for money. All your travel, accommodation and excursions are included in your holiday price and with dozens of local joining points, even the start of your holiday is convenient and hassle-free.

Sensational scenery without pollution – Coach tours and excursions are an environmentally friendly way of providing access to destinations and attractions across the UK. Don't miss a thing as you drive through sensational scenery, through scenic coastal roads and along miles of rolling countryside.

Stress free – Coach holidays offer a more relaxed way to travel. So, whether you're a solo passenger, traveling with a partner or the family, once you step on board your luxury coach, we'll take care of the rest of your holiday for you.

Why choose Reays?

Reays were awarded the British Coach Tourism accolade of Holiday Programme of the year for 2019 based not only on our dynamic holiday brochure but our interaction with customers and successful working relationships with our hoteliers. We ensure you have all the holiday information needed both at a simple glance and in greater detail. Our crafted itineraries are based on destinations and places of interest highlighted from our customers reviews and "must see" as well as our core holidays which have earned us respect and recognition year on year.

We go the extra mile – Nothing is too much trouble for our team. We will tailor our holidays to match your recommendations.

Expertly crafted itineraries - No need to worry about any tricky transfers during your trip, it is all organised for you by us, from start to finish, whether that is in the UK or abroad.

Included excursions – You will experience the best attractions available, across remarkable locations all included in the price.

Handpicked hotels – Our range of hotels are individually selected for their high standards of comfort, cleanliness and quality of customer service.

Luxury coaches - Our fleet of modern, luxury coaches, feature the latest high-tech facilities, including generous leg room, toilet amenities, Wi-Fi and USB charging ports and offer the greatest level of comfort for your journey.

Experienced drivers - Our dedicated tour drivers are knowledgeable and experienced, looking after every aspect of your holiday ensuring we are meeting your expectations.

Award-winning operator – our award-winning history speaks for itself. Our dedicated team were recently awarded the Holiday Programme of the year and the Cumbrian Family Business of the year.

Local joining points – Dozens of local joining points and if it's not listed – just ask!

Easy booking system – Three simple ways to book by phone, online or in person.

Peace of mind – Full financial holiday protection from the Bonded Coach Holidays Scheme.

Emergency contact details – Our out of hour's contact telephone number is available throughout your holiday.

Relax with Reays

Choosing a quality coach holiday with Reays means you are guaranteed to be travelling in style on board our comfortable, clean and modern coaches.

Our executive coach boasts all the mod cons that you would expect to make the journey a real pleasure, resulting in an enjoyable experience from the moment you step aboard the coach.

Side-shifting, reclining seats designed for comfort with on-board features including air conditioning, Wi-Fi, USB ports, DVD and television and of course a toilet.

The specially designed seats offer additional space for passengers, with our coaches being an impressive 12 metres long providing plenty of leg room, enabling you to sit comfortably and relax while you are on the move.

On board facilities include:

- WiFi
- Hot and cold drink facilities (where hostess is available onboard)
- Side-shifting, reclining seats offering additional space
- Air-conditioning and climate control
- USB charging ports
- Television
- Passenger seat belts
- Spacious leg room
- Footrests
- Individual overhead reading lights
- Toilet facilities
- Double-glazed windows
- Spacious overhead compartments

3 easy ways to book your holiday



CALL US...

Call one of our friendly and helpful travel experts on 016973 49999. Our professional and efficient travel team are happy to help with any enquiry you may have.



VISIT US...

Pop into our Wigton Head Office to discuss your travel requirements with one of our team. The kettle is always on.
Reays Coaches Ltd
Strawberry Fields
Syke Park
Wigton
CA7 9NE
Open Monday to Friday 8:30am to 5:00pm



BOOK ONLINE...

Book your holiday or short break online at www.reays.co.uk with complete confidence using our secure online facility 24 hours a day, 7 days a week. It's really easy and so convenient – just follow a few simple steps and within minutes you can book your chosen holiday, all from the comfort of your own home.

It's quick and easy to get started. All you have to do is search for one of our great value holidays and in just a few clicks you will be booked on.

Financial Protection

The combination of travel services offered to you is a package within the meaning of the Package Travel and Linked Travel Arrangements Regulations 2018.

Therefore, you will benefit from all rights applying to packages; Reays Coaches Limited will be fully responsible for the proper performance of the package as a whole.

Additionally, as required by law, Reays Coaches Limited have protection in place to refund your payments and, where transport is included in the package, to ensure your repatriation in the event that they become insolvent. Reays Coaches Limited are members of the Bonded Coach Holiday Group, overseen by The Association of Bonded Travel Organisers Trust Limited. This is a government approved consumer protection scheme. This ensures that in relation to the coach package holidays described in this brochure (or website) that a Bond, which may be called upon in the unlikely event of the members Insolvency, protects the clients' monies. Clients are recommended to inspect the current membership certificate at our registered office or alternatively go to <https://www.abtot.com/bch-abtot-members-directory/> or telephone 0207 7065 5316 to confirm current membership.



Your attention is also drawn to the Bonded Coach Holiday Group Trading Charter that will apply to these coach package holidays. Details of the Package Travel and Linked Travel Arrangements Regulations 2018 can be found at The Package Travel and Linked Travel Arrangements Regulations 2018 (legislation.gov.uk)

CoachMarque

We are extremely proud to be the only coach operator in Cumbria to have been awarded the CoachMarque accreditation. CoachMarque is the universally recognized kitemark of quality in the UK coach industry.



Downton Abbey

MONDAY 1ST
APRIL

3
DAYS

Immerse yourself in the grandeur and elegance of the Crawley family estate as we explore the stunning filming locations and step back in time to the early 20th Century!

ITINERARY

DAY 1: Departing the local area in the morning with comfort stops enroute, we journey south to the beautiful city of Oxford. You will have free time in Oxford before the coach takes you to the hotel to get settled in and enjoy the facilities before dinner.

DAY 2: After breakfast we will take you to Highclere Castle, the “setting” for the very popular TV show Downton Abbey. You will have time to look around the house, explore the gardens and visit the exhibition. Later in the afternoon there will be free time to explore the vibrant town of Newbury.

DAY 3: Today, after breakfast, we travel to the village of Bampton, doubling as the fictional Yorkshire village of Downton this charming village will seem very familiar to Downton Abbey fans. Then onto Oxford for free time in the afternoon before rejoining the coach for the journey back to Cumbria.

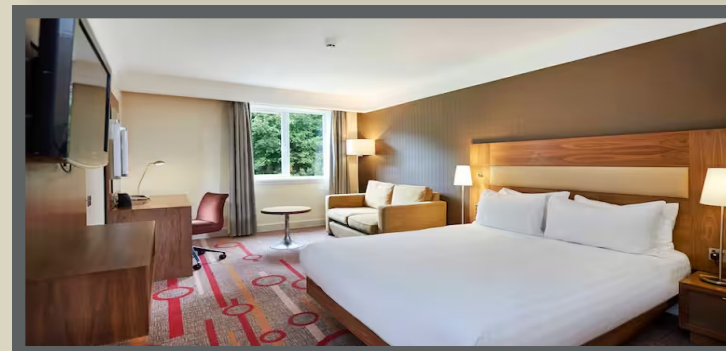
Price includes:

- 2-night stay at DoubleTree by Hilton Newbury North
- Dinner, bed & breakfast
- Entrance to Highclere Castle
- Free time in Newbury and Oxford
- Coach tour of Bampton
- Luxury Coach travel with experienced driver

PRICE FROM: £260

SUPPLEMENT PER PERSON:

- Single supplement £80





**FRIDAY 5TH
APRIL**

**BLACKPOOL EASTER
BREAK**

Wander, gaze, laze and laugh in Britain's most iconic seaside resort. We love Blackpool! The essential British seaside good time that has been entertaining the Brits for generations. A warm welcome, fun and a unique atmosphere to fit all ages remain at the heart of it all – there is nothing like it!

ITINERARY

DAY 1: A late morning departure from your local area, we journey to Blackpool arriving at The Elgin Hotel early afternoon. Your experienced tour driver will ensure you have a smooth check-in, setting you off on an enjoyable time in Blackpool.

DAY 2: Today you have a free day in Blackpool. There is so much to do you will be spoilt for choice. Stroll along the promenades, and travel on the traditional trams that take you along the sea front at a leisurely pace. Visit the pleasure beach or the brightly lit amusement arcades. The Sea Life Centre or Madame Tussauds are both easily accessible. End your evening with dinner and an evening entertainment at the hotel.

DAY 3: Following breakfast, enjoy some free time before meeting the coach at 14:00 for the return journey home.

Price includes:

- 2-night stay at the Elgin Hotel
- Dinner, bed & breakfast
- Free time in Blackpool
- Luxury Coach travel with experienced driver

PRICE FROM: £235

SUPPLEMENT PER PERSON:

- Single supplement £24

Windsor, Bath & Oxford: Royalty, Romans & Scholars

MONDAY 20TH
MAY

5
DAYS

Packed full of history, this classic tour combines the historical cities of Bath and Oxford with the royal town of Windsor. We travel through time – from the archaeological wonders of the Roman Baths to Windsor Castle and to the learned streets of Oxford. This tour travels through the Great West Way® a touring route between London and Bristol, where you'll find a mesmerising mix of picture postcard villages, rolling hills and historic sites!

ITINERARY

DAY 1: Morning departure from the local area, we travel to the hotel with comfort stops enroute. Arriving at the hotel for dinner and free time.

DAY 2: Today we travel to the Roman city of Bath where there's free time to discover the city's Georgian architecture. Walk to the Grade I listed Pulteney Bridge. Completed by 1774, the bridge was designed by Robert Adam in a Palladian style. It is exceptional in having shops built across its full span on both sides. Our tour also includes admission into the world-famous Roman Baths, one of the country's finest historic sites.

DAY 3: This morning we travel into the centre of Oxford for a 2-hour guided walking tour. Depending on your groups interest, you can have a general tour or focus on a more specific topic such as Literature, Religion, Harry Potter Highlights – from the outside, or Inspector Morse, Lewis, and Endeavour. After the tour, there will be some free time to spend in Oxford at your leisure, you may choose to visit the Ashmolean Museum and Natural History Museum.

DAY 4: In the morning we call into Henley on Thames, founded in the 12th century, this pretty town is probably best known for its annual regatta. In the afternoon we visit Windsor and its famous castle. Windsor Castle is the oldest and largest occupied castle in the world. Points of interest during your visit will include the ceremonial and historic rooms in the State Apartments and St George's Chapel, the final resting place of Queen Elizabeth II.

DAY 5: We bid farewell to Oxford today and return to Cumbria.

PRICE FROM: £545

SUPPLEMENT PER PERSON:

- Single supplement £125



Price includes:

- 4-night stay at the Oxford Belfry Hotel
- Dinner, bed & breakfast
- Entrance to the Roman Baths and Windsor Castle
- Walking Tour of Oxford
- Luxury Coach travel with experienced driver



3
DAYS

**MONDAY 27TH
MAY**

Legoland & Cadbury World

Combine a fun chocolate day trip at Cadbury World with high-speed action and excitement for the whole family at Legoland, the theme park dedicated to one of the world's favourite toys. With more than 50 exciting rides and plenty of fun events the kids will love this spring holiday break at two of the UK's most popular family attractions.

ITINERARY

DAY 1: Morning departure from the local area, we journey to Windsor with comfort stop enroute. We enjoy some free time in Windsor before arriving at your hotel in time for dinner.

DAY 2: After breakfast we will journey to Legoland Windsor where you will have all day to explore the park's many adventure trails and have great fun on the rides. Set in 150 acres of beautiful parkland, Legoland Windsor Resort is a unique family theme park.

DAY 3: We venture to Cadbury World after breakfast and check-out. Here you will have most of the day to indulge in 'chocolate heaven'. Enjoy the 4D cinema showing how chocolate is made, decorated, packaged and sold to the customer. Relish the smell and the tastes of Cadbury when you take the gentle car ride through different stages of the chocolate process. We will depart mid-afternoon for the return journey to the local area.

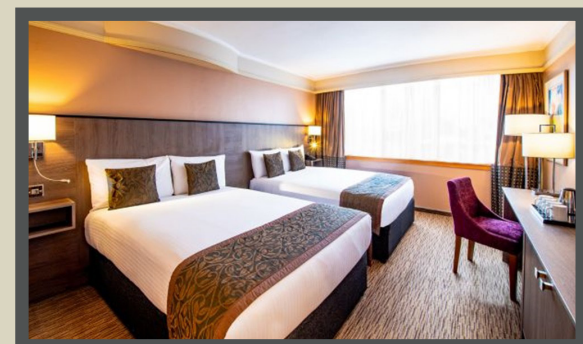
Price includes:

- 2-night stay at the Copthorne Hotel Slough-Windsor
- Dinner, bed & breakfast
- Entrance to Legoland and Cadbury World
- Luxury Coach travel with experienced driver

PRICE FROM: £281

SUPPLEMENT PER PERSON:

- £5 child reduction (0-15 years)



With beautiful beaches, excellent attraction and an abundance of culture, why not escape to the most southern point of the British Isles and enjoy a relaxing holiday with Reays.

ITINERARY

DAY 1: After an early morning departure, we travel to Liverpool Airport, with enough time to comfortably board the aeroplane for your flight to Jersey. On arrival you will be met at the airport by a Modern Holidays representative who will transfer you, by coach, to the Norfolk Hotel in St Helier.

DAY 2: Spent at your leisure in Jersey, with ample time to explore all that the beautiful island has to offer. Jersey is officially the warmest place in the British Isles, with some of the cleanest beaches and clearest waters in the world. Just nine miles by five, Jersey's size hides many secrets for all to explore, as well as many activities for all the family to enjoy.

DAY 3: Today you will fly from Jersey back to Liverpool Airport where our luxury coach will be waiting to return you to Cumbria.

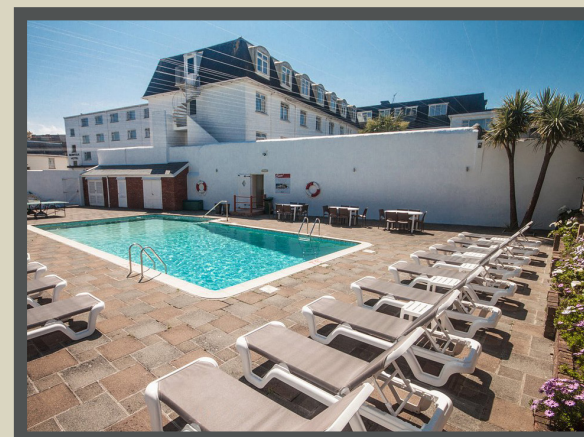
Price includes:

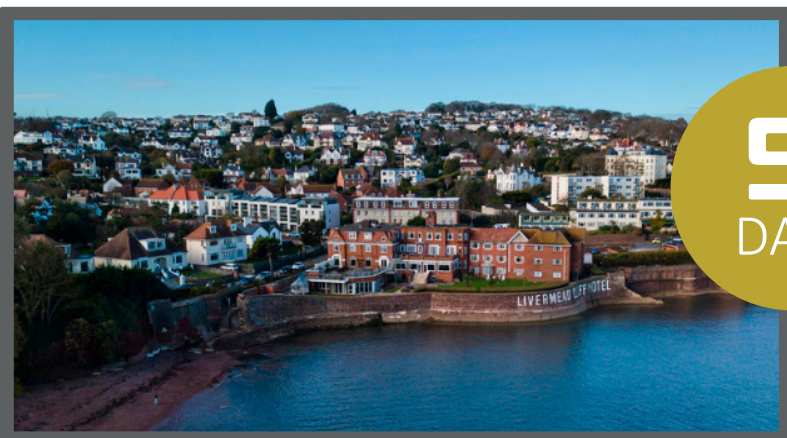
- 7 Nights' accommodation at the Norfolk Hotel
- Return flights from Liverpool to Jersey
- Baggage allowance is 23kg hold luggage per person plus 1 x small cabin bag (max. 45 x 36 x 20cm including wheels & handles)
- Full English breakfast and Evening Meal
- Meet and greet on arrival at Jersey Airport
- Return transfers from and to Jersey airport
- Service of the in-house representative

PRICE FROM: £833

SUPPLEMENT PER PERSON:

- Non-refundable deposit of £175 due on booking
- Additional flight supplement may apply
- Single supplement £60





5
DAYS

**MONDAY 1ST
JULY**

**Torquay & The
English Riviera**

Experience the charm of Torquay, the vibrant of Paignton, the historical beauty of Totnes and the picturesque harbour of Brixham. Enjoy the breathtaking coastal views, indulge in fresh local delicacies, and take a step back from reality as we escape to the English Riviera!

ITINERARY

DAY 1: Departing the local area in the morning with comfort stops enroute, we journey south to Torquay.

DAY 2: Today we visit Totnes for their Tuesday Elizabethan market before continuing to Brixham, a stunningly beautiful harbourside town on South Devon's beautiful English Riviera.

DAY 3: Take a journey on the steam railway from Paignton at 10:35am to Kingswear, then cross the River Dart on the foot passenger ferry to Dartmouth, where you board one of the boats for a circular River Cruise at 13:45 (approximately 1 hour duration) around the river and estuary. You will then meet the coach at Dartmouth for the return journey back to the hotel.

DAY 4: Today you have a free day in Torquay, one of Britain's most famous resorts, situated at the heart of 22 miles of unspoilt coastline. Explore the bustling harbour and marina and many exclusive shops, sophisticated restaurants, and bars. Torre Abbey Gardens make a pleasant walk along the seafront from the harbour.

DAY 5: After a leisurely breakfast we begin journey home with comfort stops enroute, arriving back in the afternoon.

PRICE FROM: £483

SUPPLEMENT PER PERSON:

- Double for sole occupancy £40



Price includes:

- 4-night stay at the Livermead Cliff Hotel
- Dinner, bed & breakfast
- Admission for Dartmouth Steam Railway and River Dart Cruise
- Free time in Torquay, Totnes and Brixham
- Luxury Coach travel with experienced driver



London Mini Break

MONDAY 5TH
AUGUST

3
DAYS

Join Reays in the Big Smoke and surround yourself in the vibrant city vibes, explore iconic landmarks like Buckingham Palace and the Tower of London, indulge in delicious food, go shopping in Covent Garden or even catch a show at the iconic West End. The opportunities are endless whilst in the Capital!

ITINERARY

DAY 1: Departing the local area for our journey to London, taking comfort stops enroute. Arriving around 2.00pm to check in the hotel, remainder of the day is at leisure.

DAY 2: After breakfast, you have a free full day to spend at leisure in London. We recommend shopping in Covent Garden or even catching a show at the iconic West End.

DAY 3: After breakfast, we will board the coach for a short sightseeing tour of London and free time on Oxford Street before bidding toodeloo to the Capital at 3.00pm for our journey back to the local area.

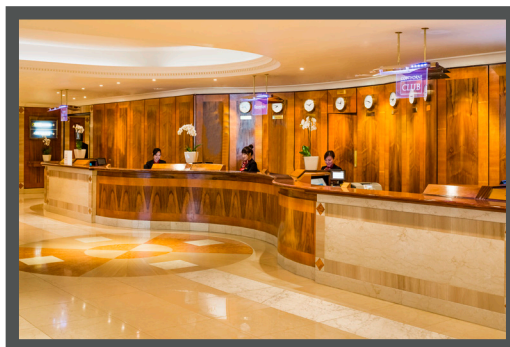
Price includes:

- 2-night stay at the Copthorne Tara Hotel in Kensington
- Bed & breakfast
- Coach city tour of London
- Free time in London and Oxford Street
- Luxury Coach travel with experienced driver

PRICE FROM: £261

SUPPLEMENT PER PERSON:

- Double for sole occupancy £120





**SATURDAY 31ST
AUGUST**

**5
DAYS**

Isle of Wight, Osborne House and Steam Railway

Join us on this fantastic 5-day holiday to the delightful Isle of Wight. With outstanding views, delightful towns and enchanting villages, this modestly sized island is jam packed with things to do and see! Enjoy a visit to **Osborne House**, watch the pretty scenery roll by on board the **Isle of Wight Steam Railway**, and admire the many coastal splendours on our **Island coach tour** including the stunning Alum Bay and Freshwater Bay.

ITINERARY

DAY 1: Depart the local area, journey to Portsmouth for ferry crossing to Fishbourne and continue to hotel in time for dinner.

DAY 2: Today, we will board our coach for a circular tour of the island. With fabulous ocean views, we will visit the famous Needles chairlift which operates from the cliff-top at Alum Bay down to the beach below, and the Needles Rocks and Trinity Lighthouse - the Isle of Wight's most famous landmark. Our tour will also include a visit to the historic port town of Yarmouth which is home to the oldest architecture on the island, including a 16th century castle, and a grade 2 listed pier.

DAY 3: This morning, we will enjoy a journey on the award-winning Isle of Wight Steam Railway. Here we will have a unique view of some of the island's unspoilt countryside, starting from Havenstreet Station. In the afternoon, we will spend time at leisure in Ryde with time to explore all that this town has to offer.

DAY 4: This morning, we will make our way to what was once Queen Victoria's palatial seaside home, Osborne House. Here we can visit the private apartments, state rooms and Queen Victoria's beach where there is a bathing machine which the Queen used to get undressed, all of which will give us an intimate glimpse into royal family life! We then continue onto Newport where we will spend time at leisure before returning to the hotel for dinner.

DAY 5: After breakfast, we leave our hotel and the Isle of Wight behind as we make our journey home.



Price includes:

- 4-night stay in Shanklin Hotel, Isle of Wight
- Dinner, bed and breakfast
- Admission to Osborne House and Isle of Wight Steam Railway.
- Coach tour of the Island
- Free time in Yarmouth and Ryde
- Luxury Coach travel with experienced driver

PRICE FROM: £453

SUPPLEMENT PER PERSON:

- Double for sole occupancy £112
- Sea view rooms available for additional charge

Blackpool Illuminations Mini Break

FRIDAY 4TH
OCTOBER

Blackpool Illuminations is a mesmerising light show that transforms the streets and landmarks of Blackpool with over 10 kilometres of light displays! Witness the seaside town of fun still buzzing in luminous details and excitement after other resorts have gone into winter hibernation.

ITINERARY

DAY 1: A late morning departure from your local area, we journey to Blackpool arriving at The Elgin Hotel early afternoon. Your experienced tour driver will ensure you have a smooth check-in, setting you off on an enjoyable time in Blackpool.

DAY 2: Today you have a free day in Blackpool; Take a stroll along the Promenade, visit Blackpool Tower for panoramic views of the illuminations, hop on an iconic illuminated tram or even catch a show at the Winter Gardens. The choices are endless!

DAY 3: Following breakfast, enjoy some free time before meeting the coach at 14:00 for the return journey home.

Price includes:

- 2-night stay at the Elgin Hotel
- Dinner, bed & breakfast
- Free time in Blackpool
- Luxury Coach travel with experienced driver

PRICE FROM: £264

SUPPLEMENT PER PERSON:

- Single supplement £38



3
DAYS





Price includes:

- 4-night stay in the Stormont Hotel, Belfast
- Dinner, bed and breakfast
- Return ferry Cairnryan/Larne
- Entrance to Giant's Causeway Visitor Centre and Titanic Museum
- Guided tour of Derry-Londonderry
- Free time in Belfast and Derry
- Luxury Coach travel with experienced driver

MONDAY 21ST OCTOBER

Titanic Belfast, Derry & The Giant's Causeway

Join Reays as we explore **Belfast**, learn the tragic fate of the 'un-sinkable ship' at the **Titanic Museum**, marvel at the breathtaking **UNESCO World Heritage Site of Giant's Causeway** and experience the rich history and tubulous past of **Derry-Londonderry!**

ITINERARY

DAY 1: We depart the local area early morning, travelling to Belfast via ferry from Cairnryan taking comfort stops on route. We plan to arrive in the hotel late afternoon with free time to then settle in before you tuck into a delicious evening meal.

DAY 2: After breakfast, we travel to the capital city. We begin with a visit to the excellent Titanic Belfast, a state-of-the-art visitor centre built on the site where the world's most famous liner was created. Afterwards allowing free time to explore.

DAY 3: After breakfast, we take the stunning coastal route, via the small fishing town of Carnlough, to the UNESCO World Heritage Site of Giants Causeway. Explore the fascinating basalt stone columns left by volcanic eruptions 60 million years ago or, as legend would have it, the steppingstone of the giant Finn McCool! The State-of-the-art visitors centre offers an enhanced visitor's experience. Handled multimedia devices provide a flavour of the history, stories, and experiences of the causeway, returning to Belfast via Ballymena.

DAY 4: After breakfast, we travel to Londonderry, home of Ireland's only completely intact historic Walled City, the Derry Girls, award winning museums and some of the greatest outdoor festivals in the world! Known for its friendly locals, here we dive into this gorgeous city's tubulous past with the help of tour guide Ronan McNamara followed by free time.

DAY 5: We bid a fond farewell and return to Cumbria, arriving home early evening.

PRICE FROM: £715

SUPPLEMENT PER PERSON:

- Double for sole occupancy £200
- Ferry fuel surcharge may be incurred

London Christmas Shopper

FRIDAY 6TH
DECEMBER

3
DAYS

Join Reays this December and immerse yourself in the magical lights of the Capital for Christmas time. Shop the famous Christmas Markets, visit Winter Wonderland or even catch a show at the iconic West End. Don't miss out of this unforgettable festive experience!

ITINERARY

DAY 1: Departing the local area for our journey to London, taking comfort stops enroute. Arriving around 2.00pm to check in the hotel, remainder of the day is at leisure.

DAY 2: Today the choice is yours, a full day to see the sights in the capital. We recommend a exploring the many Christmas Markets or visiting the famous Winter Wonderland at Hyde Park, make sure you pre-book your tickets.

DAY 3: After breakfast, we will board the coach for a short sightseeing tour of London and free time on Oxford Street before bidding toodeloo at 3.00pm for our journey back to the local area.

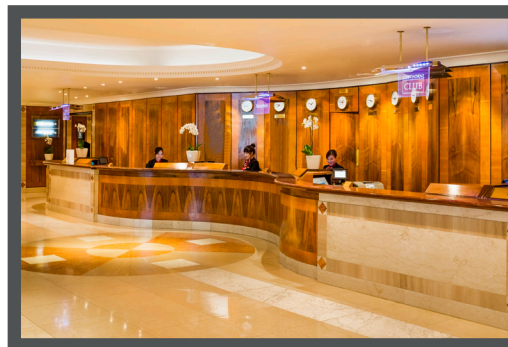
Price includes:

- 2-night stay at the Copthorne Tara Hotel in Kensington
- Bed & breakfast
- Coach city tour of London
- Free time in London and Oxford Street
- Luxury Coach travel with experienced driver

PRICE FROM: £276

SUPPLEMENT PER PERSON:

- Double for sole occupancy £135





5
DAYS



MONDAY 23RD DECEMBER

Christmas at Ben Wyvis

Treat yourself to some holiday cheer with festive hospitality, high spirits and tradition! Placed in the heart of the stunning Victorian spa town of Strathpeffer, the Ben Wyvis Hotel has an imposing façade yet indoors a warm and friendly welcome awaits you.

ITINERARY

DAY 1: Group to arrive, unpack and relax. At night, join fellow guests in the lounge for a complimentary glass of wine before dinner. Begin the celebrations with a Gala Candlelit Dinner in the Jacobite restaurant followed by live entertainment.

DAY 2: Enjoy a bumper full Highland breakfast in the morning. After breakfast it's quiz time with the results and prizes announced at dinner. Option for free time in the stunning ground and town. At night join the group for a 3-course Gala Candlelit Christmas Ever Dinner and liver music.

DAY 3: Begin the special day with a full Scottish breakfast. Complimentary tea/coffee and Christmas cake will be served between 11am and 12pm. A very special visitor will arrive just before the Grand Gala Christmas Lunch. After you have time to digest, there will be live music, dancing, and a light finger buffet dinner.

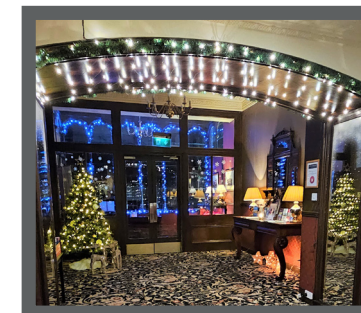
DAY 4: Enjoy a hearty full Highland Breakfast. Enjoy a day of leisure or venture into Inverness to pick up some bargains in the sales. Joining the hotel at night where a Piper will pipe you all into a Boxing Day Highland Banquet followed by another night of light music and dancing.

DAY 5: Enjoy your breakfast from 7.30am - 9.30am before bidding a leisurely farewell to Scotland!

PRICE FROM: £560

SUPPLEMENT PER PERSON:

- Single supplement £64



Price includes:

- 4 nights' stay in The Ben Wyvis Hotel, Strathpeffer
- Breakfast, lunch and dinner
- Full Christmas entertainment programme
- Boxing Day excursion
- Evening entertainment
- Luxury Coach travel with experienced driver

REAYS TRADING CHARTER AND TERMS OF BOOKING HOLIDAYS & SHORT BREAKS

Reays Coaches Limited ("the Company")

1. FINANCIAL PROTECTION

Your contract is with "Reays Coaches Limited" of "Strawberry Fields, Syke Park, Wigton, CA7 9NE".

We fully comply with the Package Travel and Linked Travel Arrangements Regulations 2018. The combination of travel services offered to you is a package holiday within the meaning of the Regulations. Therefore, you will benefit from all rights applying to package holidays. "Reays Coaches Limited" will be fully responsible for the proper performance of the holiday and providing assistance if you are in difficulty. Your key rights will be in the details of the tour which will be provided prior to booking.

2. BOOKING AND PAYMENT

When a booking is made, the 'Lead Passenger' on the booking guarantees that he or she is 18 or over and has the authority, and accepts on behalf of the party, the terms of these booking conditions and pays the deposit indicated in the brochure and as confirmed in the pre-contract information.

After we receive your booking and all appropriate payments, if the arrangements you wish to book are available, we will send you or your booking agent a confirmation invoice within 14 days. This confirmation will include any special requests we have agreed. All monies paid to your booking agent are held by them on your behalf until we issue our confirmation invoice, thereafter your booking agent holds the money on our behalf. A binding agreement will come into existence between us when we dispatch this invoice to the 'Lead Passenger' or your booking agent. Please check the confirmation carefully to ensure all the information is correct. This contract is governed by English Law, and the jurisdiction of the English Courts.

Single occupancy of rooms, when available, may be subject to a supplementary charge and these will be shown in the brochure. You can book by paying a deposit for each person named on the booking but our commitment is always conditional upon the balance being paid as below; Deposit per person as stated on each individual holiday itinerary. The balance of the price of your holiday must be paid at least 56 days before your departure. If you book within our balance due period, you will need to pay the total holiday cost at the time of booking. If the balance is not paid in time we reserve

the right to cancel your holiday, retain your deposit, and apply the cancellation charges set out in the paragraph below. The date of cancellation will normally be the date we receive your written confirmation that you intend to cancel, or 15 days after the balance due date, whichever comes first.

Where optional items are purchased as part of the holiday, these are payable on the balance due date except where items, such as theatre tickets, have been specifically purchased for you. In this case the cost will be payable at a separate date notified to you and will not normally be refunded unless we obtain a refund from the supplier we use.

3. BROCHURE ACCURACY

Although Reays Coaches Limited make every effort to ensure the accuracy of the brochure information and pricing, regrettably errors do sometimes occur. You must therefore ensure you check the price and all other details of your holiday with us at the time of booking and when you receive our confirmation invoice

4. OUR PRICING POLICY

Reays Coaches Limited endeavour to ensure that the most up to date and correct prices are shown in our brochure. Occasionally, an incorrect price may be shown, due to an error. When we become aware of any such error, we will endeavour to notify you at the time of booking (if we are then aware of the mistake) or as soon as reasonably possible. We reserve the right to cancel the booking if you do not wish to accept the price which is applicable to the holiday. Local Authorities in many towns and cities throughout Europe have introduced new tourist taxes which must be paid directly to the hotel by all guests in person. These taxes are not included in our prices but we will notify you when applicable.

Holiday prices include all travel, hotel accommodation and meals as specified in the holiday description and VAT payable in the UK where applicable.

5. IF YOU CHANGE YOUR BOOKING

If, after our confirmation has been issued, you wish to change to another of our holidays or change departure date, we will do our utmost to make the changes, but we cannot guarantee to do so. However, notification must be received in writing at

our offices from the person who signed the booking form, at least 56 days before departure. This must be accompanied by a payment of £20.00 to cover our administrative costs, plus costs we incur in making the amendment. Alterations cannot usually be made within 7 days of departure and any such request for an alteration will be treated as a cancellation of the original booking and will be subject to the cancellation charges set out in paragraph below. Some arrangements cannot be changed without paying a cancellation charge of up to 100% of the ticket cost.

6. TRANSFERRING YOUR BOOKING

You can transfer your booking to somebody else but the person must satisfy all the conditions of the holiday and you must inform us either by letter or email no less than 7 days before departure. This transfer will cost £20.00 plus reasonable costs to make the transfer. You will remain responsible for ensuring payment before the balance due date. This is in addition to (and does not affect) the separate liability of the transferee to us.

7. IF YOU NEED TO CANCEL YOUR HOLIDAY

You or any member of your party, may cancel your holiday at any time providing the cancellation is made by the 'Lead Passenger' who completed the original booking and this is communicated to us in writing at Strawberry Fields, Syke Park, Wigton Cumbria CA7 9NE by post and / or email to bookings@reays.co.uk.

You must pay cancellation charges to cover our administration costs and to compensate for the risk of us not reselling the holiday. Your cancellation will take effect from the date which we or our agent receives your written confirmation of your cancellation. You must also return any tickets or vouchers you have received. A reduction in room occupancy may increase the charges for the remaining passengers by the application of supplements for low occupancy of rooms. Where bought in supplies, such as ferries, hotel accommodation etc have been bought in on your behalf, and where the terms and conditions of the supplier are non-refundable, these products will be charged to you at the full retail rate. If this applies, the non-refundable items will be deducted from your holiday costs and the following scale of charges will be applied to the remainder:

period before departure date	Cancellation fee (percentage of total package cost)
more than 56 days	Loss of deposit
49-56 days	50%
Less than 49 days	100%

The cancellation deadline for Disneyland Paris is 14 weeks prior to travel therefore a cancellation fee will be charged in line with the following scale:

period before departure date	Cancellation fee (percentage of total package cost)
more than 98 days	Loss of deposit
56-98 days	50%
Less than 56 days	100%

In the event of unavoidable and extraordinary circumstances occurring at the place of destination of its immediate vicinity and which significantly affect - (a) the performance of the package or (b)

the carriage of passengers to the destination. The traveller may terminate the package travel contract before the start of the package without paying any termination fee. Where the package travel contract is terminated on this basis, the traveller is entitled to a full refund of any payments made for the package but is not entitled to additional compensation.

8. Alterations to your holiday by us

We hope that we will not have to make any changes to your holiday but, because our holidays are planned many months in advance, we sometimes do need to make minor changes. We reserve the right to do this at any time. We will let you or your booking agent know about any important changes as soon as possible, including the minimum number of passengers required on the trip.

If after booking, and before departure, we make a major change to your holiday, you will have the option of withdrawing from the holiday without penalty or transferring to another holiday without any charge. In either case, we will pay you compensation, according to the scale set below. A major change includes the time of your departure or return time by more than 12 hours, a change in departure point, location of resort, a change in cross channel travel.

If we tell you about any of these changes after we have confirmed your holiday booking (other than force majeure), you may either:

- accept the new arrangements offered by us; or
- accept a replacement holiday from us of equivalent or similar standard and price (at the date of the change), if we can offer you one; or
- cancel your holiday with us and receive a full refund of all monies

IMPORTANT NOTE Compensation will not be payable if the holiday is cancelled because the number of persons booked is less than the number required, or for events beyond our control, which include: war, threat of war, riots, civil disturbances, terrorist activity and its consequences, industrial disputes, natural and nuclear disasters, fire, epidemics, health risks and pandemics, unavoidable and unforeseeable technical problems with transport for reasons beyond our control or that of our suppliers; hurricanes and other actual or potential severe weather conditions and any other similar events. You are also advised to check with The Foreign and Commonwealth Office Advice Unit regularly at www.fco.gov.uk/travel prior to travel.

All holidays operate if the minimum number of participants is met. However, in no case will we cancel your holiday less than 14 days before the scheduled departure date, except where you have failed to pay the final balance or because of force majeure (force majeure means an event which we or the suppliers of the services in question could not foresee or avoid and is therefore beyond our control).

9. OUR RESPONSIBILITY TO YOU

We accept responsibility for ensuring the holiday which you book with us is supplied as described in our publicity material and the services offered reach a reasonable standard and if you are in difficulty we will assist you. If any part of our holiday contract is not provided as promised, you may terminate the contract without paying a termination fee and we will pay you appropriate compensation if this has affected your enjoyment of your holiday. We will however, not be liable if there are any unforeseeable or unavoidable actions of a third party not connected with our travel services, or there were unavoidable or extraordinary circumstances, or the lack of conformity is due to a traveller in the party.

We accept responsibility for the acts and/or omissions of our employees, agents and suppliers except where they lead to

death, injury or illness. Our liability in all cases shall be limited to a maximum of twice the value of the original holiday cost (not including insurance premiums and amendment charges). We accept responsibility for death, injury, or illness caused by the negligent acts and/or omissions of our employees or agents together with our suppliers and sub-contractors, servants and/or agents of the same whilst acting within the scope of, or during their employment in the provision of your holiday. We will accordingly pay to our clients such damages as might have been awarded in such circumstances under English Law. In respect of carriage by air, sea, tunnel and rail and the provision of accommodation our liability in all cases will be limited in the manner provided by the relevant international convention.

If we make any payment to you or any member of your party for death or personal injury or illness, you will be asked to assign to us or our insurers the rights you may have to act against the person or organisation responsible for causing the death, personal injury or illness. This clause does not apply to any separate contracts that you may enter for excursions or activities during or outside of your holiday. If you or any member of your party suffer death, illness or injury whilst overseas arising out of an activity which does NOT form part of your holiday, we may offer guidance and where legal action is contemplated and you want our assistance, you must obtain our written consent prior to any proceedings (We limit the cost of our assistance to you or your party to £5,000 per party).

10. IF YOU HAVE A COMPLAINT

If you have a problem during your holiday, please inform your tour manager, your driver or the relevant supplier/resort representative immediately who will endeavour to put things right. If your complaint cannot be completely resolved locally, you must detail your concerns in writing within 7 days of your return, giving your original booking reference number and all other relevant information so that the matter can be dealt with as soon as possible. Our contact number, for unresolved complaints will be our office number on 016973 49999 (open in office hours). It is a condition of this contract that you communicate any problem to the supplier of the services in question AND to our representative/tour driver while in resort. If you fail to follow this simple procedure, we cannot accept responsibility as we have been deprived of the opportunity to investigate and rectify the problem.

Should you wish to pursue the complaint further, the BCH/CPT have an Alternative Dispute Resolution scheme and full details are available from them. Please contact them at, The Confederation of Passenger Transport UK, Fifth Floor South, Chancery House, 53 – 64 Chancery lane, London WC2A 1 QS.

11. OUR COACHES

We will always use our reasonable endeavours to provide a coach to the specification in our brochure or advert but reserve the right to substitute an alternative vehicle should there be unforeseen circumstances. There is a seating plan but, in some cases, operational reasons may require a coach with a different configuration. We reserve the right to alter a coach seating plan and allocate seats other than those booked. Single passengers may be required to share a double seat with other single passengers. When your booking is confirmed, you will be offered the best seats that are available at that time. If you feel that you require two seats, then these must be booked and paid for in advance, at the time of booking. If you fail to do this and it transpires that the seat allocated to you is insufficient for your needs and there is no alternative seating available, then you will be refused access to the coach and any payments made will be liable to forfeiture.

Specific seats will not be allocated on coaches operating a feeder service between joining points and main holiday departure points or on coaches that carry out transfers between airports, seaports etc.

12. CCTV

12.1 The Hirer may fit our vehicles and other property with CCTV to provide added security, monitor the conduct of customers, monitor service quality, to assist us in the process of deterring smoking, vandalism, fraud, theft, anti-social behaviour and attacks on our employees and other individuals, and in support of relevant criminal and civil legal proceedings and complaint investigation. All CCTV equipment and its operation complies with the GDPR 2018 Regulations (including the CCTV Code of Practice) and any subsequent amendments.

12.2 Images of you may be provided to the police, DVSA, the Traffic Commissioner or any other enforcement agency at their reasonable request, whether to be used as evidence in prosecuting criminal activity or in assisting the identification of individuals or otherwise.

12.3 Cameras are located in those areas where the Hirer has

identified a need and where other solutions are ineffective. The Hirers CCTV system is used solely for purposes(s) identified above. In areas where CCTV is used the Hirer will ensure that there are prominent signs placed at both the entrance of the CCTV zone and within the controlled area.

12.4 The data controller, Kerrie Allison, has responsibility for the control of images and deciding how the CCTV system is used. The Hirer has notified the Information Commissioner's Office of both the name of the data controller and the purpose for which the images are used.

13. HOTEL FACILITIES

Some hotel facilities and entertainment may be withdrawn for routine maintenance or be subject to seasonal availability and provision of the facilities cannot be guaranteed. Single occupancy of rooms may be subject to a supplementary charge.

14. HEALTH AND SAFETY

In some foreign countries, standards of infrastructure, safety and hygiene may be lower than those to which we are accustomed in the UK. You should therefore exercise greater care for your own protection. There may be countries that we visit that have special medical requirements for tourists. These regulations are subject to change and our clients are responsible for complying with entry and current health requirements. If you are not sure of the health requirements for the country you are visiting, you are advised to check with your own GP before travelling. You are also advised to refer to the Department of Health leaflet "Health Advice for Travellers".

Some people may be at risk from discomfort or deep vein thrombosis (DVT) if they remain immobile on a journey for a long period. If you are planning to undertake a journey of more than three hours, you should consult your doctor, if you have ever had DVT, pulmonary embolism, a family history of clotting conditions, cancer or treatment for cancer, stroke, and heart or lung disease or If you have had major surgery in the past three months.

We reserve the right to refuse any booking in the absence of a doctor's certificate confirming that you are fit to travel. Where we provide comfort stops you are encouraged to walk around. Exercise reduces any discomfort, which may be caused by periods of immobility.

NO SMOKING is allowed on our coaches (including E-Cigarettes) and we do not allow pets or any other animals,

although we accommodate registered assistance dogs, but not on overseas holidays.

15. TRAVEL DOCUMENTS, ITINERARIES, PICK-UP POINTS AND PASSPORTS

For all continental holidays, you will require a full 10-year British passport (machine readable) valid for a further 6 months after your holiday. If you do not hold a full British passport or you have any doubts about your status as a resident British subject, you must check with the Embassies or Consulates of the Countries to be visited to confirm the Passport or visa requirements when you book. We cannot accept responsibility if passengers are not in possession of the correct travel documents. For full details on passport requirements, please contact 'the identity and passport service' on 0300 222 0000 (www.direct.gov.uk)

You are responsible for ensuring you are at the correct departure point, at the correct time and with the correct documents. "Reays Coaches Limited" reserve the right to modify itineraries to conform with requests from competent authorities both within the UK and abroad.

Excursions which are included in the cost of your booking are detailed on the brochure page and refunds will not be made for excursions not taken. Optional excursions booked and paid for in resort do not form part of your booking. Admission fees to buildings may not be included in the price of the holiday, please check.

16. SPECIAL REQUESTS

All special needs and requests, if agreed, should be entered on the booking system and be included in the confirmation of the holiday. These cannot be guaranteed except where confirmed as part of our holiday commitment to you and are detailed on your holiday booking confirmation. We are keen to ensure that we plan the arrangements for your holiday so that special needs and requests can be accommodated as far as possible. If you will need assistance or may be unable to fully enjoy all aspects of your holiday you must tell us in advance so that we can maximise your enjoyment of the holiday. We will need to know if you will need special facilities in the hotel, taking part in the excursions or have difficulty boarding and travelling on the coach or other means of transport. Before booking your holiday, you should be sure that you and your party are both physically and mentally

capable of completing the itinerary. If you need advice or further information either you or your booking agent should contact "Reays Coaches Limited". If you will require a special diet please tell us at the time of booking, or as soon as you are medically advised, together with a copy of the diet.

17. PASSENGERS WITH DISABILITIES

We want everyone to enjoy our travel arrangements. We are happy to advise and assist you in choosing a suitable holiday. But, as some of the accommodation and resorts featured may not cater for even minor disabilities, it is important that, when booking, you advise us of any disability, specific need or complex need you may have and any special requirements that will make sure the holiday is suitable. If a passenger requires personal assistance (for example, assistance with feeding, dressing, toileting, mobilising) then this passenger must travel with an able-bodied companion or carer and written confirmation that such assistance will be provided for the entirety of the holiday is required at the time of booking. Coach drivers/tour managers are unable to provide such assistance.

IMPORTANT - You must tell us if you have an existing medical condition, disability or complex need that may affect your holiday or other group members' enjoyment of it before you book your holiday. We reserve the right to request a doctor's certificate confirming the passenger is fit to travel. If, in our reasonable opinion, your chosen holiday is not suitable for your medical condition or disability, we reserve the right to refuse your booking. You are responsible for bringing with you the proper clothing and equipment, which we advise you about in our printed trip information. We want you to enjoy your holiday and will help you select an appropriate trip.

18. PASSENGER BEHAVIOUR

We want all our customers to have a happy and carefree holiday. You are responsible for your behaviour and hygiene and the effect it may have on others. If you or any other member of your party is abusive, disruptive or behaves in a way that could cause damage or injury to others or affect their enjoyment of their holiday or which could damage property, we have the right to terminate your contract with us and we will have no further liability or obligation to you. The coach driver/representative, ship's captain, or authorised

official is entitled to refuse you boarding if in their reasonable opinion you are unacceptably under the influence of drink or drugs or you are being violent or disruptive. If you are refused boarding on the outward journey we will regard it as a cancellation by you and we will apply cancellation charges. If on your return journey, we have the right to terminate the contract with you.

19. TRAVEL INSURANCE

We strongly advise that you take out personal travel insurance for the trip. Party members travelling without adequate travel insurance do so at their own risk. The insurance should cover medical and repatriation costs, personal injury, loss of baggage and cancellation charges. If you do not have adequate insurance and require our assistance during your holiday, we reserve the right to reclaim from you any medical repatriation or other expenses which we may incur on your behalf which would otherwise have been met by insurers.

20. LUGGAGE

Please restrict your luggage to a suitcase weighing no more than 20kgs per person. We cannot accept responsibility for loss or damage to luggage unless through our negligence. Please do not leave valuable items in your suitcase when left on the coach. Please contact us for our policy on mobility scooters.

21. GENERAL DATA PROTECTION REGULATIONS

We comply with the GDPR 2018 Regulations, our data controller is Nicola Reay and our data protection policy can be requested by writing to Reays Coaches Ltd, Strawberry Fields, Syke Park, Wigton, CA7 9NE.

Where we collect or otherwise process your personal data, we will always do so in accordance with the General Data Protection Regulations. We retain full contact details for the booking party, as well as other information supplied by you relating to your booking preferences. We may use your information for the purposes under which we are registered with the Information Commissioner under the Data Protection Act.

The Lead Passenger is responsible for ensuring that all members of their party are aware of the content of our

Privacy Policy, and consent to your acting on their behalf. The Privacy Policy can be found on our website at <http://reays.co.uk/Privacy-Policy> or can be requested by writing to Reays Coaches Ltd, Strawberry Fields, Syke Park, Wigton, CA7 9NE.

22. EMERGENCY CONTACT

Our emergency contact details are 07890 501 006

23. GENERAL

Please note the following: (a) Bookings cannot be accepted where no member of the party travelling is over the age of 18. (b) Some tours may operate using a vehicle without on-board WC facilities. (c) Feeder coaches may be employed on both outward and inward journeys on some tours. (d) The Lead Passenger is solely responsible for the behaviour of all members of their party throughout the tour. (e) Alcohol must not be brought onto the coach. Passengers in possession of alcohol must place those items in the luggage area of the coach before embarkation. Those items must remain in the luggage area until the completion of the journey. We reserve the right to refuse entry on to a coach to anyone deemed by the driver to be in an intoxicated state. (f) If applicable, tickets for events, shows etc which are part of the holiday package will be issued on-board the coach on the day of travel. (g) Triple and family bedrooms are subject to availability at the time of booking. Triple and family bedrooms may include a folding z-bed and so are only suitable for children up to the age of 12 years. (h) Passengers under the age of 16 (18 for sporting events) must be accompanied by an adult (age 18 years and over), an adult may only supervise a maximum of 3 persons under the age of 16. (i) Concerts are subject to separate terms and conditions in line with the promoter of the event. (j) You may not bring a pet or any other animal on one of our coaches or holidays. (k) Please show consideration by ensuring any audio device does not disturb other passengers. (l) You are responsible for ensuring that you are at the correct departure point at the correct time, and we cannot be liable for any loss or expense suffered by a customer because of their late arrival at any departure point. (m) The driver is responsible for the safety of the vehicle and all decisions relating to the journey route, loading, passenger conduct and any other matter which may reasonably impact any passenger's health, safety and wellbeing while in transit.

