



JOIN AN AWARD WINNING TEAM

Reays Coaches is Cumbria's largest, award-winning, family run coach operator. Our expertise, experience and quality of coaches is unrivalled throughout the country but we're much more than that and we wouldn't be able to do what we do without our people.

Due to continued expansion and growth we have an exciting opportunity for a '**FLEET ENGINEERING MANAGER**' to join #TeamReays, building key relationships internally and externally and delivering an excellent customer service experience.

If you are self-motivated, thrive on daily challenges and enjoy working as part of a team, we want you to be part of Reays.

Key responsibilities

- Responsible for the development and delivery of engineering services across our four depots in Cumbria, ensuring that high quality, customer focussed support is delivered to meet agreed performance standards.
- Managing individual performance, productivity and quality control for team engineering staff members, driving engineering diagnosis and repair, using your technical expertise to train, develop and mentor your engineering team.
- Responsible for the timely and cost-effective delivery of vehicle maintenance, including scheduled and unscheduled maintenance and other repairs.
- Develop an effective procurement and supplier management process for vehicle parts and external repairs, delivering an efficient cost-effective fleet solution.
- As appointed maintenance provider you will be expected to maintain the fleet throughout their economic lifetime, ensuring that agreed levels of vehicle resources are available to operations.
- Continually reviewing and developing engineering maintenance management to influence and encourage innovative solutions to Reays bringing about change, efficiencies and savings.
- Ensuring that Health and Safety standards are achieved at all times including responsibility for the raising and auditing of risk assessments and the supervision and control of subcontractors.

Essential skills and experience

- Have a thorough understanding of all aspects of fleet management.
- Hold or be willing to work towards the International Certificate of Professional Competence in passenger transport with responsibility of ensuring DVSA compliance of the Company's Operators Licence.
- Time served to City & Guilds Level 3, HNC, ONO, IMI level or equivalent qualification in vehicle maintenance.
- A minimum of 2 years engineering management experience is required.
- Possess a clear understanding of ISO standards, 9001 & 14001 and the importance to work to these standards
- Proven ability to be productive in current role, self-motivated with the ability and drive to get things done.
- Preferably be a member of industry recognised organisations; the IRTE – Institute of Road Transport Engineers, the SOE – Society of Operations Engineers or equivalent
- Previous people-management experience with a dynamic approach to engineering management and an emphasis on leadership, coaching and motivation.



- Have previous experience in the use of Distinctive Systems Fleet Management systems is desirable.
- Problem solving and planning effective contingencies and solutions.
- Professional appearance, articulate and able to communicate confidently at all levels.
- To work to the values of the organisation and display high standards of integrity and professionalism towards clients and colleagues.
- You will hold or be willing to work towards a full PCV driving licence.

Job type: Full time

Salary: Depending on experience